

Logistics Operations Qualification Suite (421)

The qualifications contained within this suite are nationally regulated qualifications.

Suite purpose

The purpose of these qualifications is to develop the Logistics workforce, providing organisations of all sizes across all sectors with the staff needed to increase productivity and efficiency by equipping individuals with the skills, knowledge and experience needed to undertake logistics operations roles in a range of settings.

FDQ suite number	Qualification title	Qualification approval number (QAN)	EQF Level	Review date
421-222	FDQ Level 2 Certificate in Logistics Operations (QCF)	600/4388/X	3	30 th Sept 2016
421-233	FDQ Level 3 Certificate in Logistics Operations (QCF)	600/4382/9	4	30 th Sept 2016

FDQ Level 2 Certificate in Logistics Operations (QCF) (421-222)

Qualifications purpose

This qualification is designed for learners who are working in all sectors of a logistics environment. Its aim is to develop the broad range of skills required to work efficiently and to help increase business productivity. The qualification enables employees to demonstrate that they have the skills and knowledge needed to carry out their role to a professional standard. Developed from the NOS, which are based on real working practices, this qualification is designed to be embedded within a company's organisational procedures and business processes.

It provides the competence and knowledge elements of the Intermediate Apprenticeship in Logistics Operations.

Ofqual purpose D1 - Confirm competence in an occupational role to the standards required

Rules of Combination (RoC)

		Certificate
Total credits required for qualification	Units to be achieved	20
Group A - Mandatory	All units	13 credits
Group B – Mandatory	1 unit	2+ credits
Group C – Mandatory	2 units	3+ credits
Group D - Mandatory	3 units	2+ credits
Guided Learning Hours Range (min-max)		92-106

List of units

Unit ref	Unit type	Unit title	Level	Credit	GLH
Group A Mandatory					
K/502/1072	OS/OK	Health, safety and security at work	2	3	20
Y/601/7920	OS/OK	Contribute to the provision of customer service in logistics operations	2	3	18
H/601/7919	OS/OK	Develop effective working relationships with colleagues in logistics operations	2	4	15
Y/601/9456	OS/OK	Make an effective contribution to a business in the logistics sector	2	3	10
Group B Optional (1 unit to be achieved if taken)					
R/602/2842	OS/OK	Prepare the van for driving	2	2	10
K/602/2846	OS/OK	Protect the van and load	2	2	15
K/602/2832	OS/OK	Prepare the rigid vehicle for driving	2	2	10
M/602/2833	OS/OK	Protect the rigid vehicle and load	2	2	15
T/602/2722	OS/OK	Prepare the articulated or draw bar vehicle for driving	2	2	10
J/602/2739	OS/OK	Protect the articulated or draw bar vehicle and load	2	2	15
A/601/9451	OS/OK	Obtain information on the collection and/or delivery of loads	2	2	10
Group C Optional (2 units to be achieved if taken)					
R/601/7916	OS/OK	Pick goods in logistics operations	2	3	15
Y/601/7917	OS/OK	Wrap and pack goods in logistics operations	2	3	12
T/601/7925	OS/OK	Place goods in storage in logistics operations	2	4	16

Unit ref	Unit type	Unit title	Level	Credit	GLH
Group D Optional (3 units to be achieved if taken)					
D/601/7174	OS/OK	Release vehicles for daily tasks	2	2	12
R/601/7172	OS/OK	Identify suitable collection and delivery points	2	2	7
M/601/7180	OS/OK	Monitor vehicle movements	2	2	12

FDQ Level 3 Certificate in Logistics Operations (QCF) (421-233)

Qualifications purpose

This qualification is designed for learners who are working in all sectors of a logistics environment. Its aim is to develop the broad range of skills required to work efficiently and to help increase business productivity. The qualification enables employees to demonstrate that they have the skills and knowledge needed to carry out their role to a professional standard. Developed from the NOS, which are based on real working practices, this qualification is designed to be embedded within a company's organisational procedures and business processes.

It provides the competence and knowledge elements of the Advanced Apprenticeship in Logistics Operations.

Ofqual purpose D1 - Confirm competence in an occupational role to the standards required

Rules of Combination (RoC)

		Certificate
Total credits required for qualification	Units to be achieved	21
Group A – Mandatory	All units	9 credits
Group B – Mandatory	1 unit	3+ credits
Group C – Mandatory	2 units	3+ credits
Group D – Mandatory	3 units	3+ credits
Group E – Mandatory	4 units	3+ credits
Guided Learning Hours Range (min-max)		113-116

List of units

Unit Ref	Unit type	Unit Title	Level	Credit	GLH
Group A Mandatory units					
K/502/1072	OS/OK	Health, safety and security at work	2	3	20
Y/601/9456	OS/OK	Make an effective contribution to a business in the logistics sector	2	3	10
M/601/7597	OS/OK	Optimise the use of logistics resources	3	3	15
Group B Optional (1 unit to be achieved)					
H/601/7600	OS/OK	Improve performance in logistics operations	3	4	20
T/601/7603	OS/OK	Provide leadership for your team in logistics operations	3	4	20
R/601/7611	OS/OK	Allocate and check work in your team in logistics operations	3	3	12
Group C Optional (Group 2 units to be achieved)					
J/601/7928	OS/OK	Maintain the safety and security of hazardous goods and materials in logistics operations	3	6	30
Y/601/7934	OS/OK	Supervise the receipt, storage or dispatch of goods	3	6	20
K/601/7601	OS/OK	Minimise the environmental impact of logistics operations	3	3	15
Group D Optional (3 units to be achieved)					
Y/600/7646	OS/OK	Arrange the transportation of goods using multiple transport modes	3	3	26
K/601/7596	OS/OK	Schedule logistics operations to meet customers requirements	3	4	18
K/601/7176	OS/OK	International road transport operations	4	5	25

Unit Ref	Unit type	Unit Title	Level	Credit	GLH
Group E Optional (4 units to be achieved)					
Y/601/7920	OS/OK	Contribute to the provision of customer service in logistics operations	2	3	18
M/601/7602	OS/OK	Ensure compliance with legal, regulatory, ethical and social requirements in logistics operations	3	3	15
T/601/7598	OS/OK	Respond to problems in logistics operations	3	3	15
A/601/7599	OS/OK	Apply technology in logistics operations	3	4	18