

FDQ Qualification Purpose Structure

FDQ suite number	Qualification title	Qualification approval number (QN)	EQF Level	Review date
252-037	FDQ Level 2 Certificate in Principles of Cleaning	500/5848/4	3	31-Dec-2018

Purpose overview

This qualification is designed for operatives working in a cleaning and support services role, or learners who are looking to develop their understanding to work in this type of role. It can be achieved as a standalone qualification however it is also recognised as the knowledge component of the Cleaning and Support Services Apprenticeship in the Cleaning and Environmental Services Apprenticeship frameworks for England, Wales and Northern Ireland.

Ofqual purpose D. Confirm occupational competence in an occupational role to the standards required. Sub purpose D.1 Confirm occupational competence in an occupational role to the standards required.

Learners need to be 16 years old or over to take this qualification. Learners do not require any prior qualifications or units or cleaning skills experience to take this qualification. The qualification assesses and recognises achievement within the workplace.

The qualification covers mandatory cleaning skills in: dealing with waste, health and safety and working with customers and others. Learners have to choose a minimum of one unit from the large choice of skills in the optional group covering areas like: cleaning food areas, electronic equipment, transport etc. See below for: (i) a complete list of units that make up the qualification and their value within the qualification and (ii) the minimum and maximum Credits, Guided Learning Hours and Total Qualification Time.

This qualification could lead to

This qualification will support progression to further learning in:

1. subject areas including;
 - specialist cleaning
 - health and safety
2. particular qualifications including;
 - FDQ Level 3 Certificate in Cleaning Service Supervision
 - FDQ L3 Award in Health and safety for the Food Supply Chain Business

3. Apprenticeships including;
- Advanced Cleaning and Support Services Apprenticeship and work-based learning for roles including;
 - cleaning operative/controller/technician
 - health and safety operative/controller/technician

This qualification is a Certificate requiring achievement of 13 credits, graded at pass/fail. This Certificate will support progression into supported Level 3 Certificate/Diploma learning in a college or within an apprenticeship.

Qualification support

This qualification has been recognised for entry to further learning or an apprenticeship and has received support from the Food Training and Education Council and FDQ Approved Centres.

Further Information

Further information can be obtained from our website at: <http://www.fdq.org.uk/our-qualifications/technical/cleaning/>

Or by contacting FDQ Tel: 0113 3970 395 Email: fdq@fdq.org.uk

Rules of Combination (RoC)

	Certificate
Total credits required for qualification	13
Total Qualification Time (TQT)	121 hours
Group A – mandatory units	10 credits
Group B – optional units	3 credits
Guided Learning Hours Range (min-max)	110 hours

Assessment

Mandatory units

Assessment of the 3 mandatory units that make up this qualification is by multiple-choice question based examinations. These examinations are developed and provided by FDQ. They can be accessed by appointed centre Examination Readers using secure passwords to download the examination papers from FDQAwards.

Optional units

The optional unit required to complete the qualification is also assessed with the same methodology as that for mandatory units. In addition to the examination of an optional unit, an observation of learner performance is required to confirm that the skills required for this unit have been met. The centre must complete a Unit Observation Notification form, which is available on FDQAwards. This form must be returned to FDQ head office with the learner's completed examination paper for the optional unit.

Reasonable adjustments apply that allow learner support for oral or other assessment adjustment arrangements. All completed examination papers must be returned to FDQ head office for marking and learner results (pass/fail) will be emailed to the centre contact to enable appropriate certification claims.

FDQ externally quality assures all centre invigilation and internal quality assurance.

List of units

Unit ref	Unit type	Unit title	Level	Credit	GLH
Group A Mandatory units					
R/502/2250	OS/OK	Dealing with routine and non-routine waste	2	4	35
Y/502/2251	OS/OK	Health and Safety for the cleaning and support services industry	2	4	35
D/502/2252	OS/OK	Working with customers and others in the cleaning and support services industry	2	2	18
Group B - Optional units					
K/502/2268	OS/OK	Cleaning and maintenance of external surfaces and areas	2	3	22
T/502/2273	OS/OK	Cleaning of confined spaces	2	3	22
L/502/2277	OS/OK	Cleaning of food areas	2	4	32
L/502/2280	OS/OK	Cleaning of glazed surfaces and facades	2	3	22
H/502/2284	OS/OK	Cleaning of high risk areas (controlled environments)	2	4	32

Unit ref	Unit type	Unit title	Level	Credit	GLH
K/502/2285	OS/OK	Cleaning of interiors and washrooms	2	3	22
M/502/2286	OS/OK	Cleaning of specialist electronic equipment	2	3	22
T/502/2287	OS/OK	Deep cleaning of internal equipment surfaces and areas	2	4	32
A/502/2288	OS/OK	Maintenance and minor repairs of property	2	3	22
F/502/2289	OS/OK	Manual street cleaning	2	3	22
T/502/2290	OS/OK	Mechanical street cleaning	2	4	32
J/502/2293	OS/OK	Periodic cleaning of hard and semi hard floors	2	3	22
L/502/2294	OS/OK	Periodic cleaning of soft floors and furnishings	2	3	22
R/502/2295	OS/OK	Working safely at heights in the cleaning and support services industry	2	4	32
Y/502/2296	OS/OK	Cleaning with water fed pole systems	2	3	22
F/502/3071	OS/OK	Internal cleaning of passenger transport	2	3	22