

FDQ Qualification Purpose Structure

FDQ number	Qualification title	Qualification approval number (QN) Qualification Wales number	EQF Level	Review date
241-222	FDQ Level 2 Certificate in Cleaning & Support Services Skills	500/9310/1 C00/0218/6	3	31 st Dec 2021

Qualification purpose

This qualification is designed for learners who are working in an operative cleaning and support service role. It offers learners the opportunity to develop skills and knowledge required to confirm competence in their work role. Learners can progress onto Level 3 qualifications.

Learners need to be 16 years old or over to take this qualification. Learners do not require any prior qualifications or units or experience to take this qualification. This qualification is a Certificate requiring achievement of 18 credits, graded at pass/fail.

Ofqual purpose D. Confirm occupational competence and/or 'licence to practice'.

Sub purpose D1. Confirm competence in an occupational role to the standards required.

See below for: (i) a complete list of units that make up the qualification and their value within the qualification and (ii) the minimum and maximum Credits, Total Qualification Time and Guided Learning Hours.

Further Information

Further information can be obtained from our website at: <http://www.fdq.org.uk/our-qualifications/technical/cleaning/>

Or by contacting FDQ Tel: 0113 3970 395 Email: fdq@fdq.org.uk

Rules of Combination (RoC)

	Certificate
Total credits required for qualification	18-25
Total Qualification Time (TQT)	143 hours
Group A – mandatory	7 credits
Group B – mandatory	2-3 credits
Group C – mandatory	9-15 credits
Guided Learning Hours Range (min-max)	130-198 hours

Learners must achieve a minimum of 16 credits at or above the qualification level.

Exemptions

If the learner has completed unit J/600/2765 - Work in a team and develop yourself - this is equivalent to R/600/6351 and J/600/6279 (*)

Where a learner has achieved unit J/600/2765, the minimum number of credits for the full qualification is 17 and maximum 23 credits.

Assessment

Occupational skills (OS) units are designed to assess the learner's applied skills required to demonstrate competent performance in the workplace in a defined role. Assessment of this qualification is by learner portfolio of achievement. Evidence of performance can be supplemented by other assessment evidence e.g. witness testimony, work-related questioning, workplace documentation, photographic evidence and professional discussion. FDQ externally quality assures all centre assessment and internal quality assurance quality and arrangements.

List of units

Unit ref	Unit type	Unit title	Level	Credit	GLH
Group A Mandatory units					
M/600/2775	OS/OK	Reduce risks to health and safety in the workplace	2	3	25
D/600/6322	OS/OK	Communicate effectively in the workplace	2	2	17
R/600/6351	OS/OK	Develop yourself in the job role (*)	2	2	12
Group B Mandatory units					

Unit ref	Unit type	Unit title	Level	Credit	GLH
J/600/6279	OS/OK	Work with others and follow reporting procedures (*)	1	2	17
A/600/6280	OS/OK	Work individually and follow reporting procedures in a cleaning environment	1	3	19
Group C Mandatory units					
K/600/6324	OS/OK	Clean and maintain internal surfaces and areas	2	4	33
M/600/6325	OS/OK	Clean and maintain external surfaces and areas	2	4	26
T/600/6326	OS/OK	Deal with routine waste	2	3	24
J/600/6329	OS/OK	Clean washrooms and replenish supplies	2	3	17
A/600/6330	OS/OK	Clean high risk areas	2	5	35
F/600/6331	OS/OK	Clean confined spaces	2	4	26
J/600/6332	OS/OK	Clean food areas	2	4	32
L/600/6333	OS/OK	Deep clean equipment and surfaces	2	6	39
D/600/6336	OS/OK	Clean, maintain and protect semi-hard and hard floors	2	4	23
H/600/6337	OS/OK	Clean and maintain soft floors and furnishings	2	4	21
M/600/6342	OS/OK	Clean glazed surfaces and facades	2	3	23
T/600/6343	OS/OK	Deal with non-routine waste	2	3	22
A/600/6344	OS/OK	Carry out maintenance and minor repairs	2	3	24

Unit ref	Unit type	Unit title	Level	Credit	GLH
F/600/6345	OS/OK	Perform street cleansing manually <i>(note candidates selecting this unit must also take unit A28)</i>	2	3	24
J/600/6346	OS/OK	Perform street cleaning mechanically	2	4	31
R/600/6348	OS/OK	Work safely at heights	2	3	20
L/600/6350	OS/OK	Use a water-fed pole system to clean windows and facades	2	4	23